VA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 542-0819

Fax:

(602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2003 - 24293 Date: 3/7/2003

Home (623) 435-5972

Complaint Description:

08A Rate Case Items - Opposed/In Favor

First:

Last:

Complaint By:

Rick

Lewis

Account Name:

XXXX

4914 W Townley Ave

Work: (000) 000-0000

Street: City:

Glendale

CBR:

State:

ΑZ

Zip: 85302

<u>is:</u>

Qwest Corporation Utility Company.

Division:

Telephone

Contact Name:

N/A

Contact Phone: N/A

Nature of Complaint:

Customer feels that the Commission is dragging their feet on the issue of letting Qwest providing long distance services. Customer feels by offering long distance to Qwest, this will enable the carrier to provide local options that no other local carrier to provide. Another option to mandate that will let other carriers to provide more local carriers to also provide other options. He feels that deserve better, and feels that once a month for Open Meetings is too long of time in between when a matter like this is so important to residents of Arizona.

Utilities' Response:

N/A

Investigator's Comments and Disposition:

Customer comments noted for the record and placed in Docket No. T-00000A-97-0238. CLOSED.

Date Completed: 3/7/2003

No. 2003 - 24293 Opinion

Arizona Corporation Commission

DOCKETED

MAR - 7 2003

DOCKETED BY